**Reference from Neighbourhood Police Officer**

Mediation Bucks are a lifeline for the Windsor and Maidenhead LPA, this is clearly demonstrated by the sheer number of referrals we make to the service.

When I first joined the Neighbourhood Policing Team I quickly realised that I was dealing with so many neighbourhood disputes that I was unable to resolve. This was the starting point of my now flourishing working relationship with Mediation Bucks. From the moment I first made contact with them they have blown me away with their enthusiasm, commitment, and genuine desire to help people. I have seen first-hand the great work they achieve, resolving some of our most problematic disputes. This is accomplished by the people who volunteer with Mediation Bucks, they honestly want to help people and have a genuine passion for the power of mediation. Due to its great success on the Windsor and Maidenhead Local Police Area, each Incident Crime Response team now has a designated Mediation Single Point of Contact, someone the team can go to for advice about incidents and completing referrals to Mediation Bucks.

While dealing with incidents and making referrals I have found the most appealing qualities people like are that it is a free service, it is independent from police, it gives them the opportunity to truly resolve the issues, and the hugely high success rates for resolving disputes.

Mediation is powerful tool in resolving disputes, its success speaks volumes. Mediation Bucks is a fantastic charity filled with fantastic people.

PC7855 THOMAS

Neighbourhood Supervising Officer.